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IT 360 Enterprise Software

Report reading

I think, Nestle did not believe about the changing system will be affecting to the current system. Because everyone would not be able to change to the new system within the particular time, it mentioned six years since they started the ERP from 1997-2003. That means they focused on the implementing the system rather than training peoples to work with a new system, while people felt that they were doing easier with the old system. And Nestle did not plan how to change to company’s entities. They rushed to install the new system and force it works together with an entire company in 80 countries. That means it would not be the success because every country has a different culture and different workflows like Davenport states “An enterprise system imposes its logic on a company’s strategy, culture, and organization.” Moreover, they did not understand the scope of the enterprise system, Financials, Human Resource, Operations and Logistics, Sales and Marketing. Before they are installing ERP. And they did not know the new system is going to be the right fit for the company. Also, I think they did not mention anything about analyzing and designing the system because I think that is a part of the implementation, it had to be done before they implement the new system.

Davenport helped me to understand how to install the system into a company. First I need to understand the scope of the enterprise system and then to plan, analyze, design and implement. However, the important thing is the organization, culture, and strategy will be changing while doing the system implementation.